



ALLIANCE INTERSTATE RISK

BY TRUCKERS. FOR TRUCKERS.

www.AllianceInterstateRisk.org





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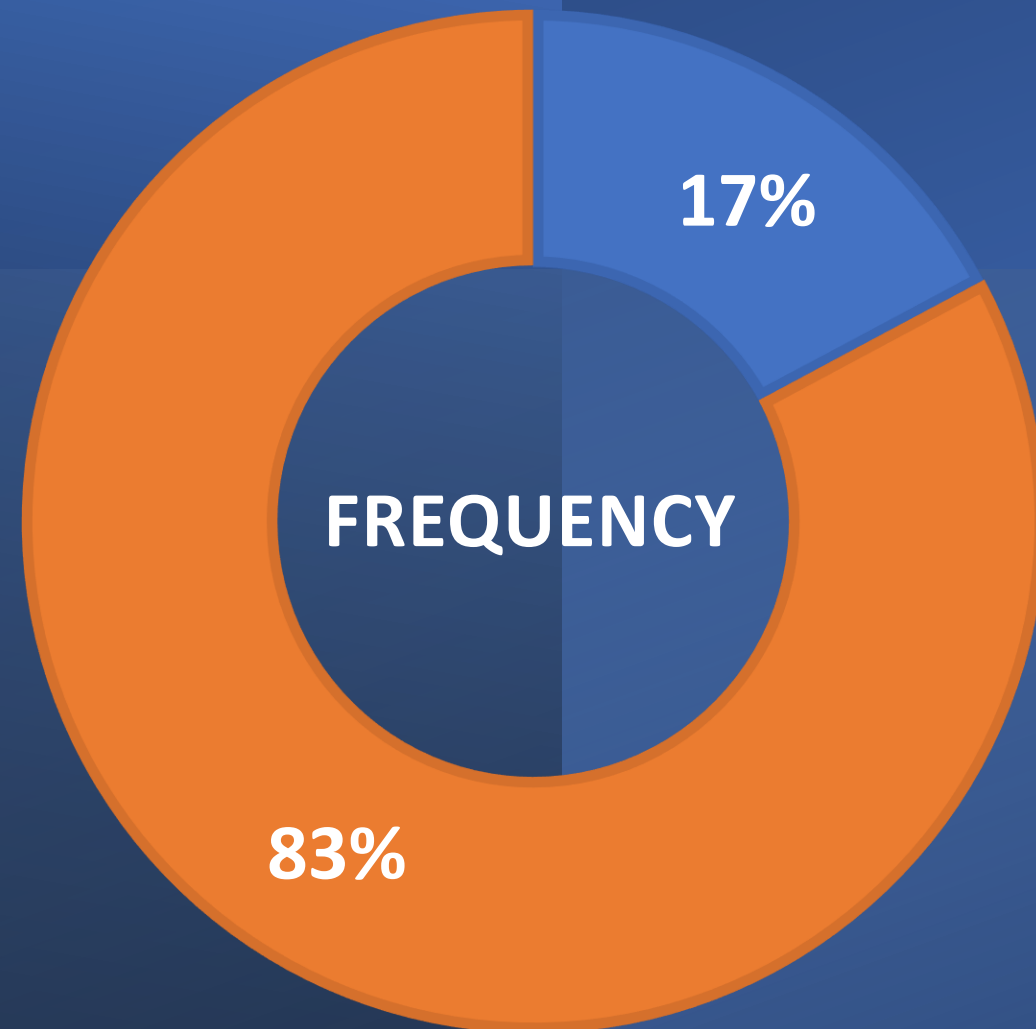
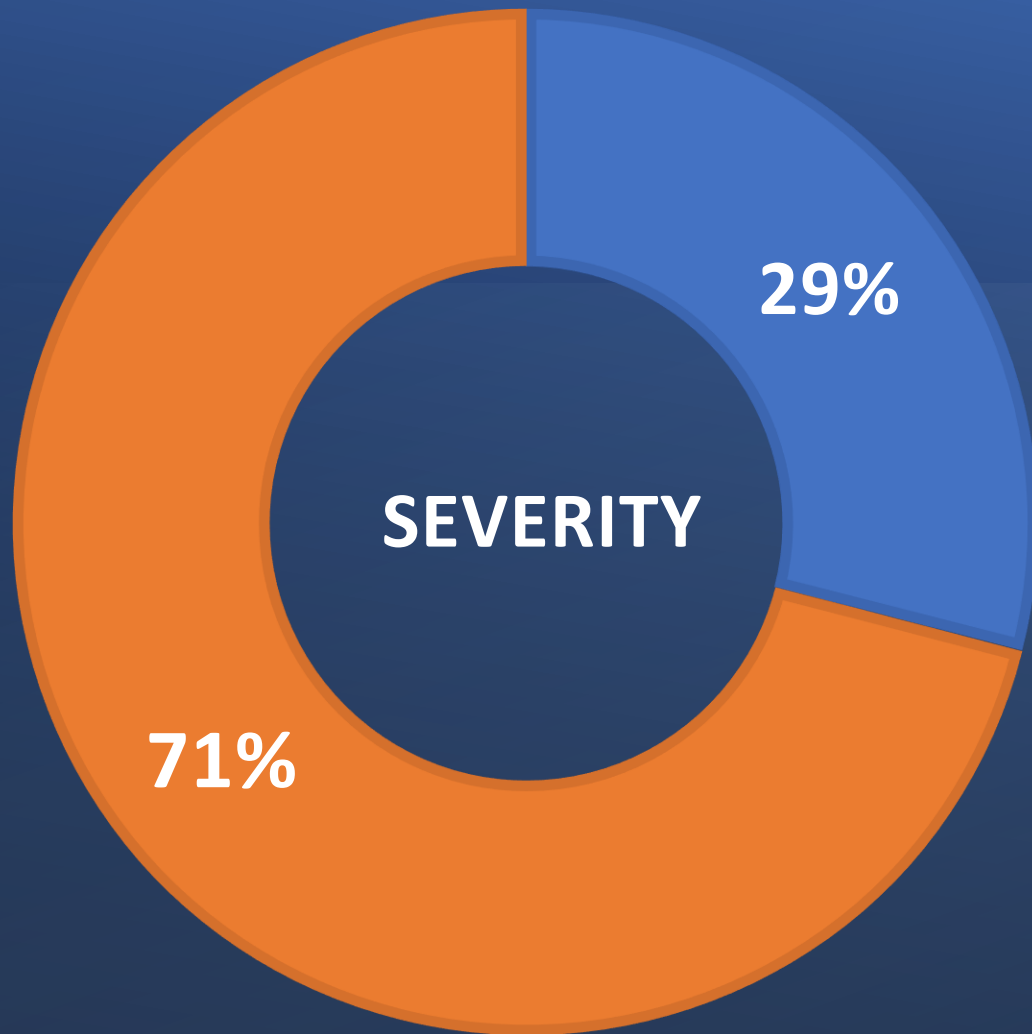
BUILDING BLOCKS OF A SAFETY CULTURE

Adam Tallmon – Risk Manager

Work Comp Injury Trends

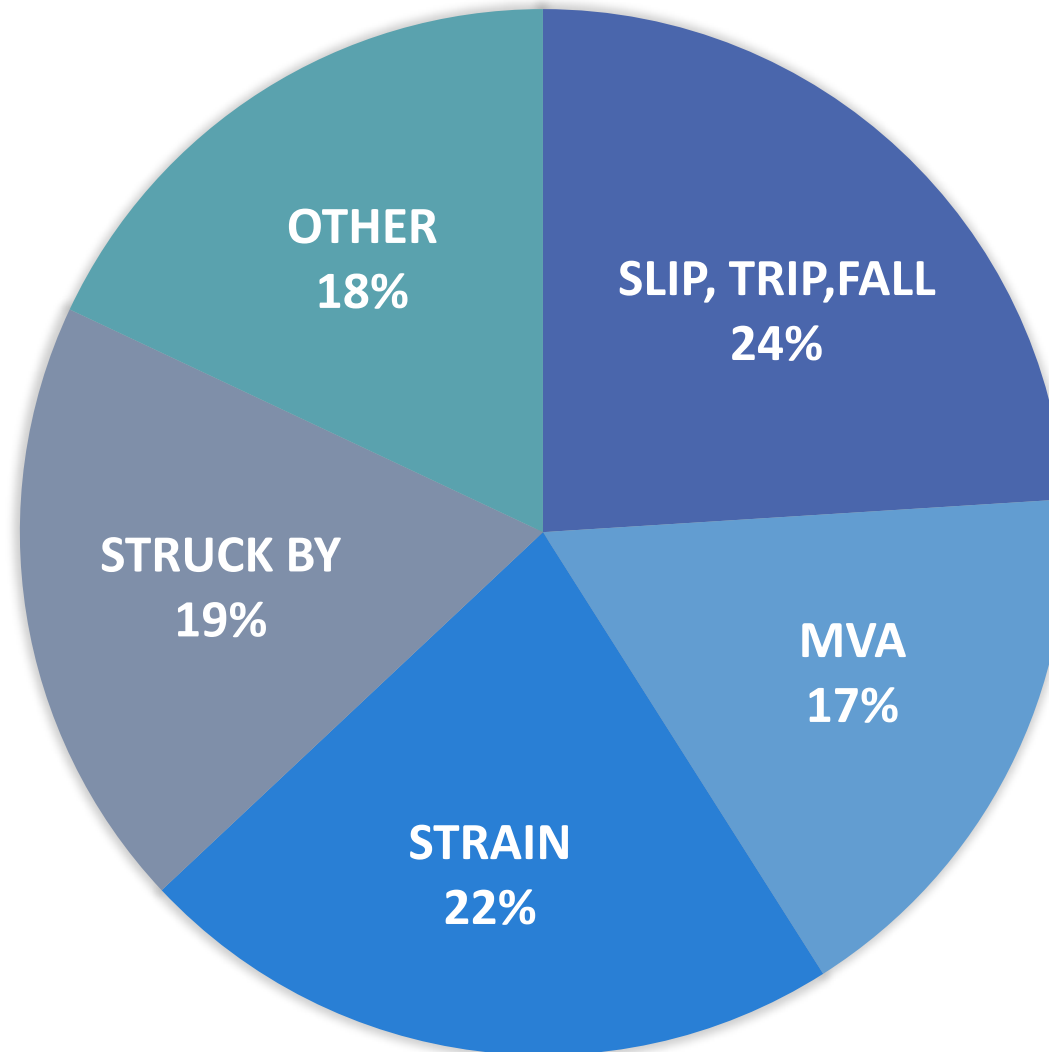


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■ MVA ■ OTHER

Claim Count by Cause of Loss - 2022-2025



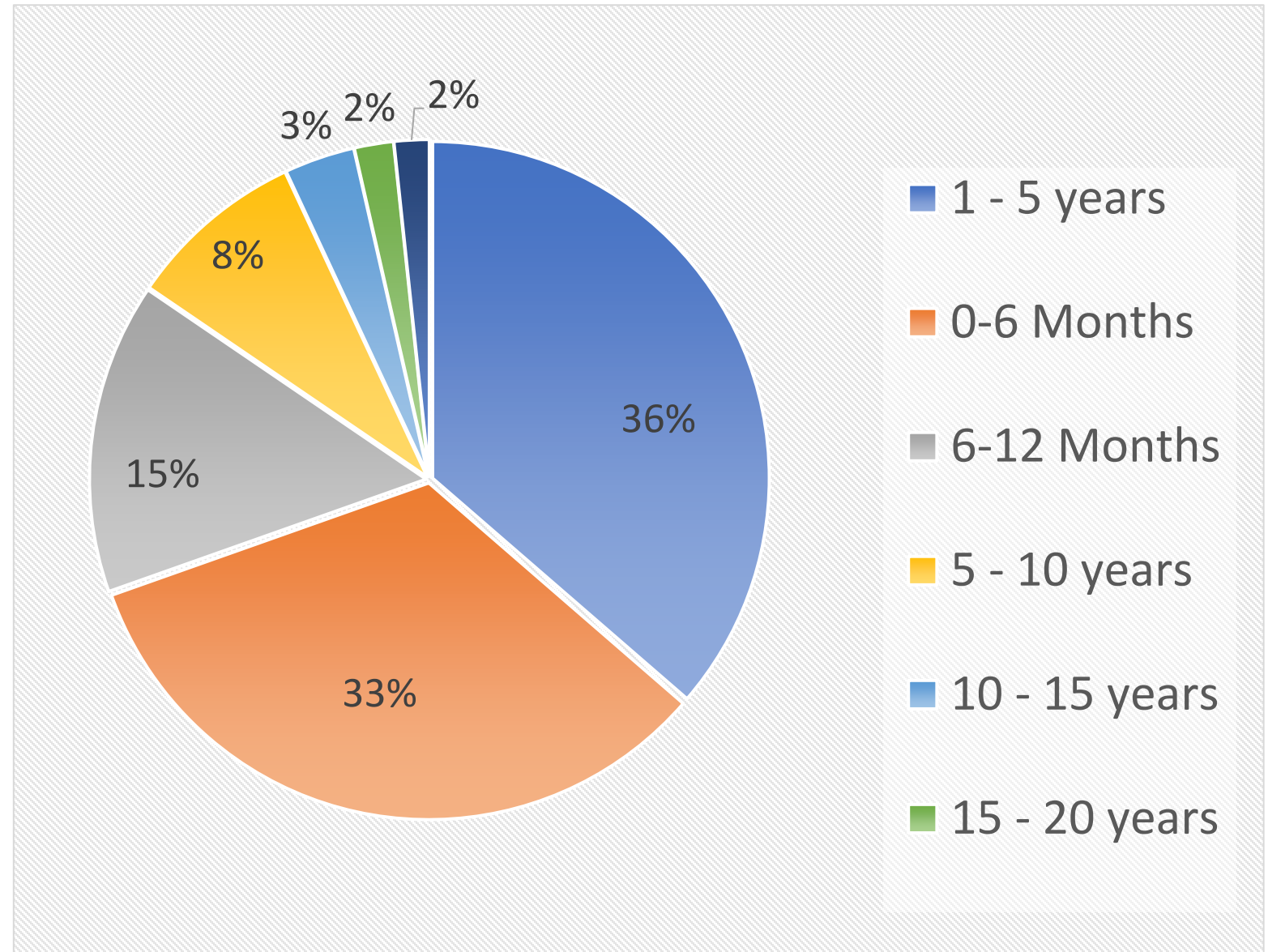
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Driver Tenure: Time at a new company, not total experience

48% are less than 1 year at the company

9% occur in first 30 days

21% occur in the first 90 days



If we can get drivers through first 6 months, we substantially reduce injuries/accidents



JUST
ONE
THING



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Building Blocks of a Safety Culture

What are we going to cover...

Accident/Injury Prevention

Situational Awareness

Safety Culture

Tools & Resources



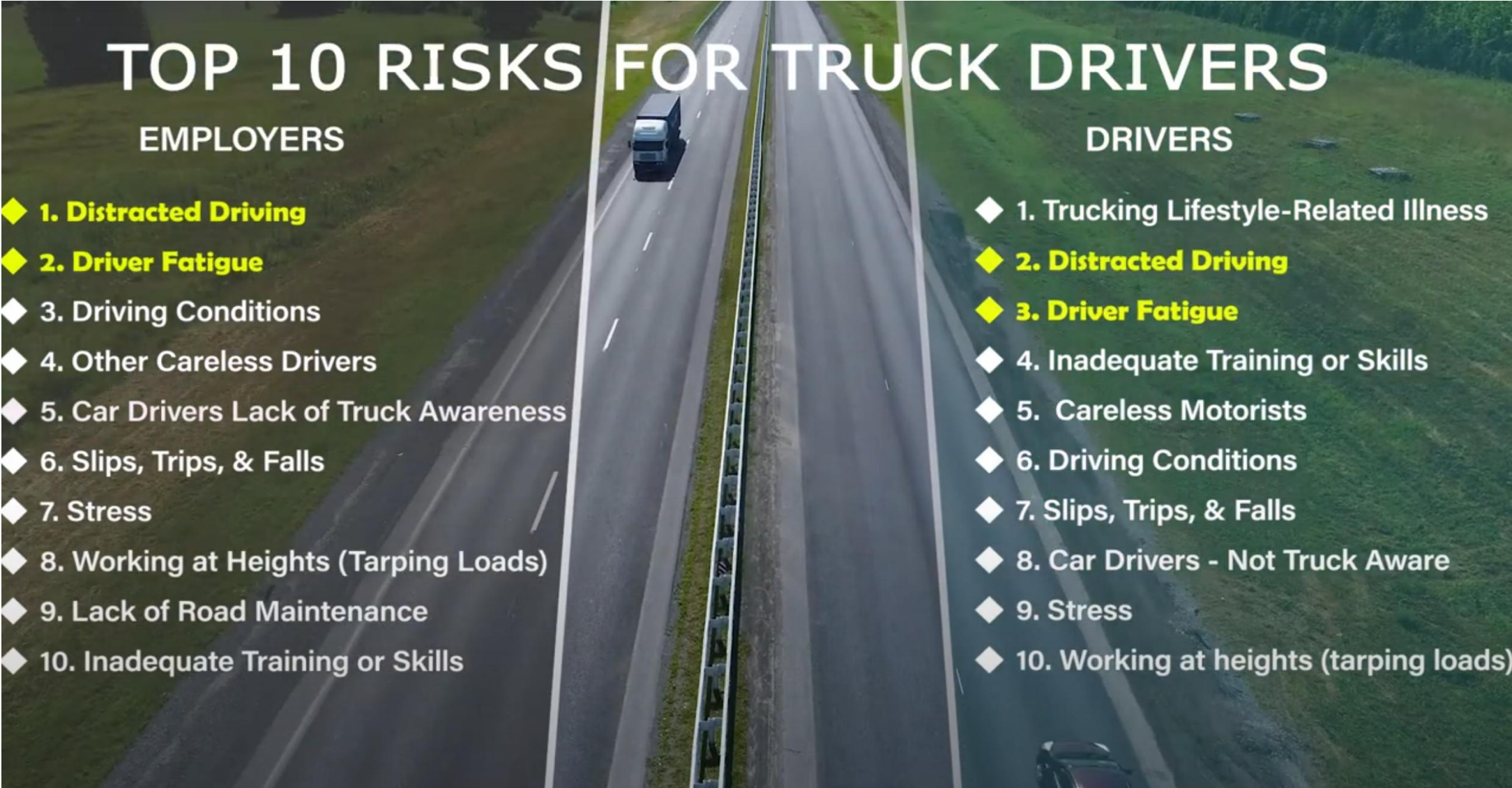
One Crucial Thing to Keep in Mind...

“Asking me to overlook a safety violation/unsafe behavior is asking me to compromise the value I place on your life.”



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TOP 10 RISKS FOR TRUCK DRIVERS



EMPLOYERS

- ◆ **1. Distracted Driving**
- ◆ **2. Driver Fatigue**
- ◆ 3. Driving Conditions
- ◆ 4. Other Careless Drivers
- ◆ 5. Car Drivers Lack of Truck Awareness
- ◆ 6. Slips, Trips, & Falls
- ◆ 7. Stress
- ◆ 8. Working at Heights (Tarping Loads)
- ◆ 9. Lack of Road Maintenance
- ◆ 10. Inadequate Training or Skills

DRIVERS

- ◆ 1. Trucking Lifestyle-Related Illness
- ◆ **2. Distracted Driving**
- ◆ **3. Driver Fatigue**
- ◆ 4. Inadequate Training or Skills
- ◆ 5. Careless Motorists
- ◆ 6. Driving Conditions
- ◆ 7. Slips, Trips, & Falls
- ◆ 8. Car Drivers - Not Truck Aware
- ◆ 9. Stress
- ◆ 10. Working at heights (tarping loads)

What is the
biggest risk we
face?

Mindset: It won't
happen to me

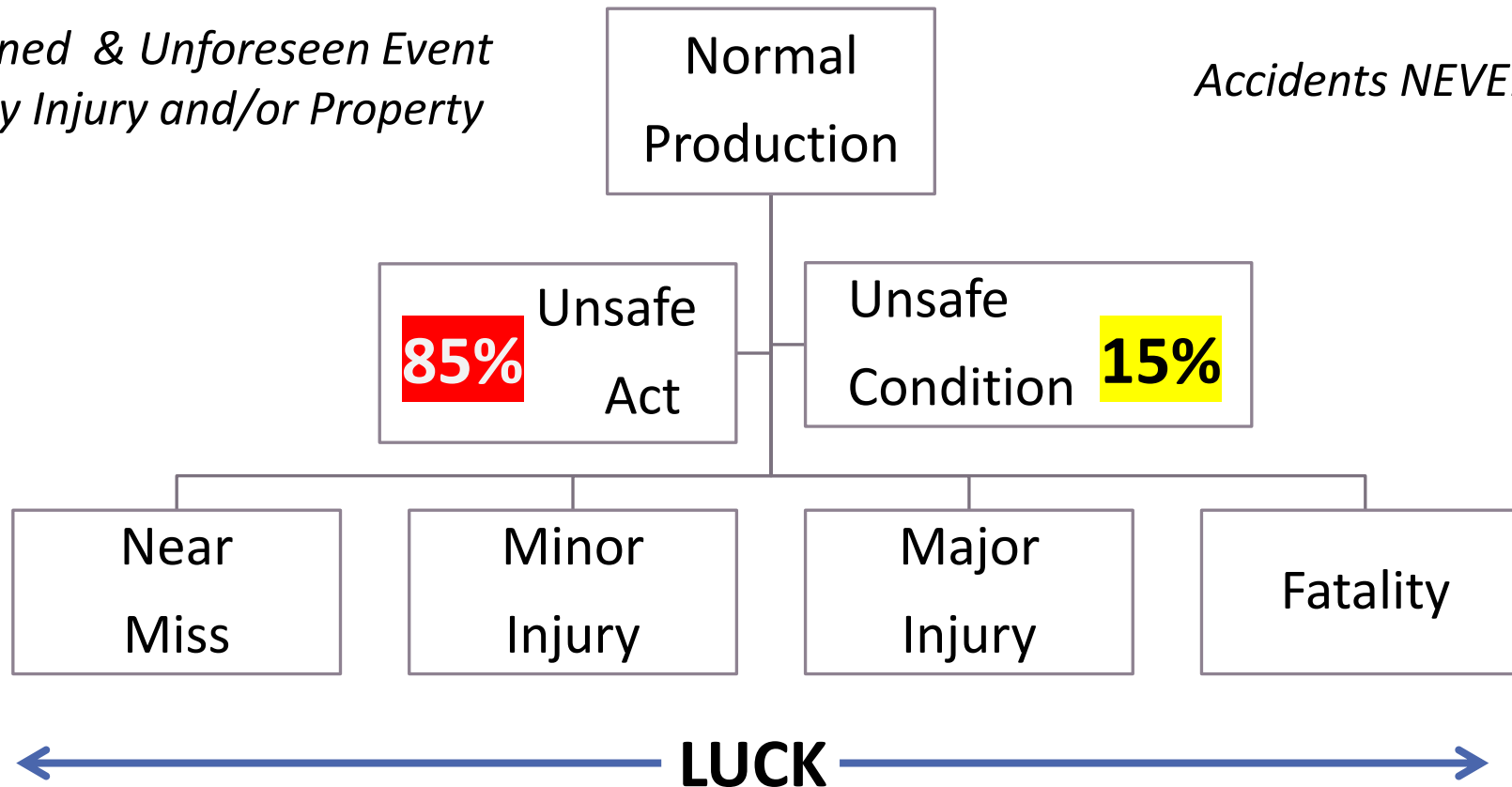
Complacency



Essence of Accident Prevention

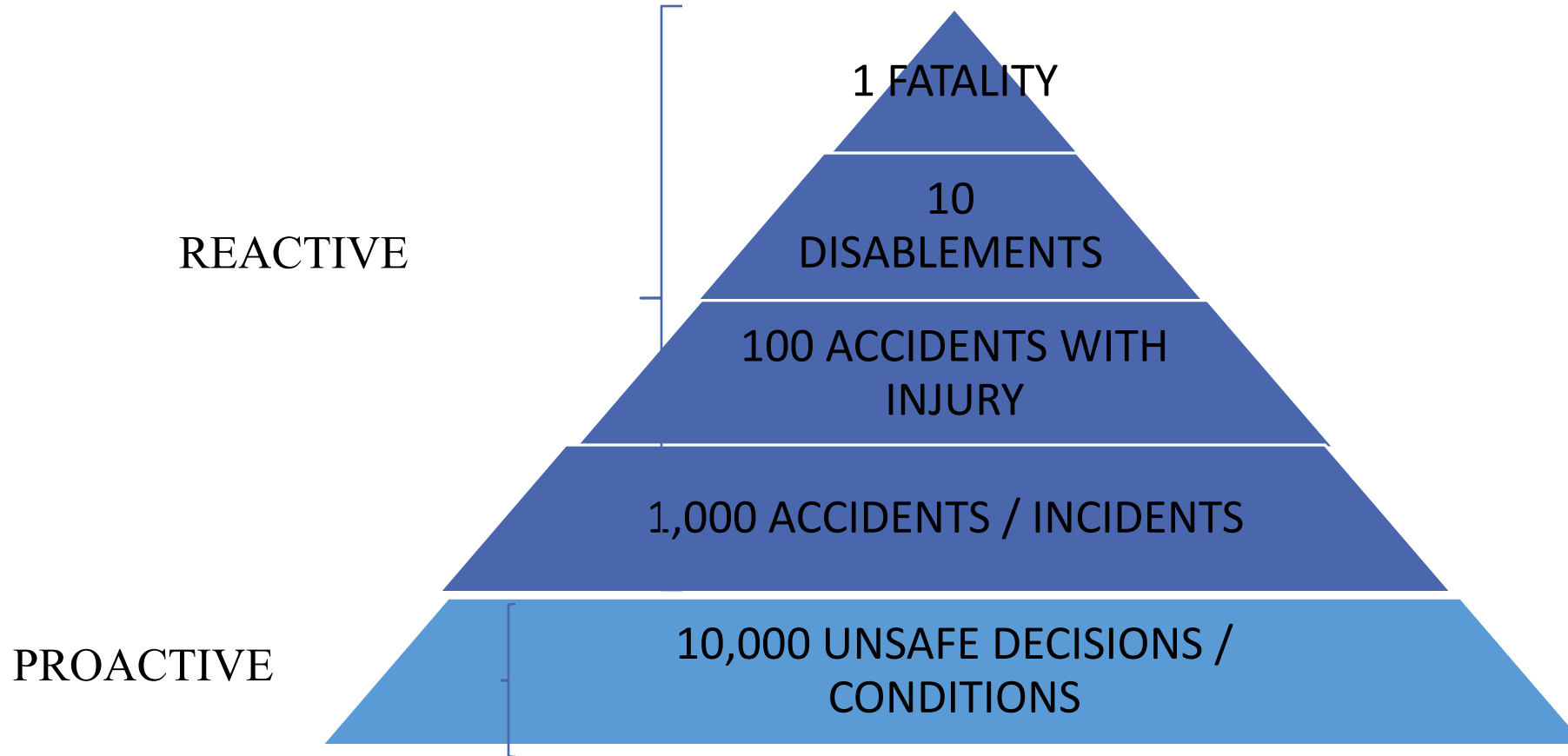
*Accident: Unplanned & Unforeseen Event
Resulting in Bodily Injury and/or Property
Damage*

Accidents NEVER Just Happen



Accident Pyramid

Eliminate Unsafe Act/Behaviors



Key to
Accident
Prevention:

Elimination of
UNSAFE ACTS
and
UNSAFE
CONDITIONS

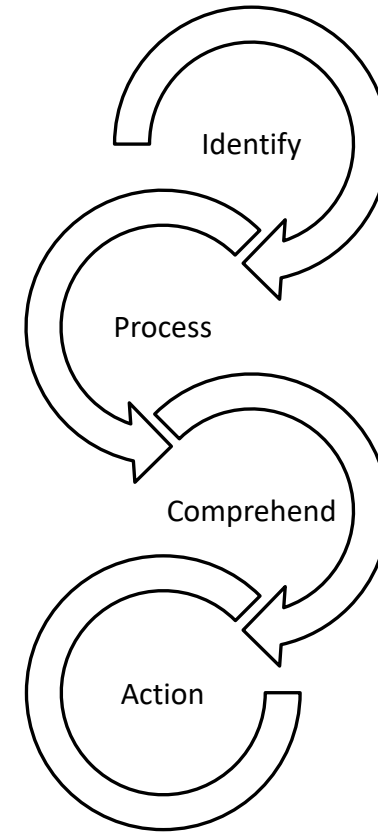


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SITUATIONAL AWARENESS

SITUATIONAL AWARENESS IS THE ABILITY TO IDENTIFY, PROCESS, AND COMPREHEND THE CRITICAL ELEMENTS OF INFORMATION ABOUT WHAT IS HAPPENING TO THE TEAM WITH REGARDS TO THE MISSION.
MORE SIMPLY, IT'S KNOWING WHAT IS GOING ON AROUND YOU.

US COAST GUARD SITUATIONAL AWARENESS TRAINING



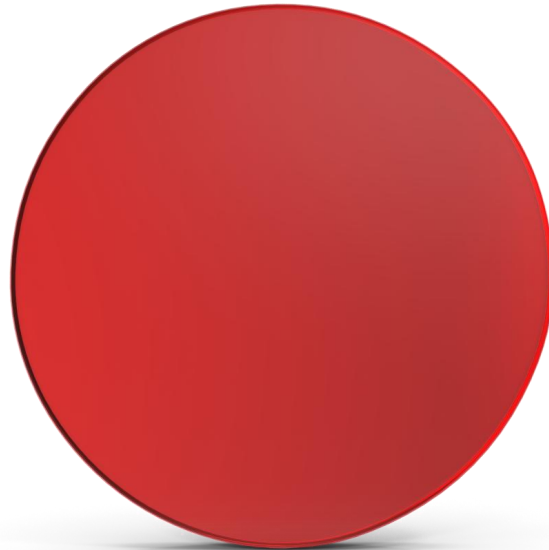
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Situational Awareness

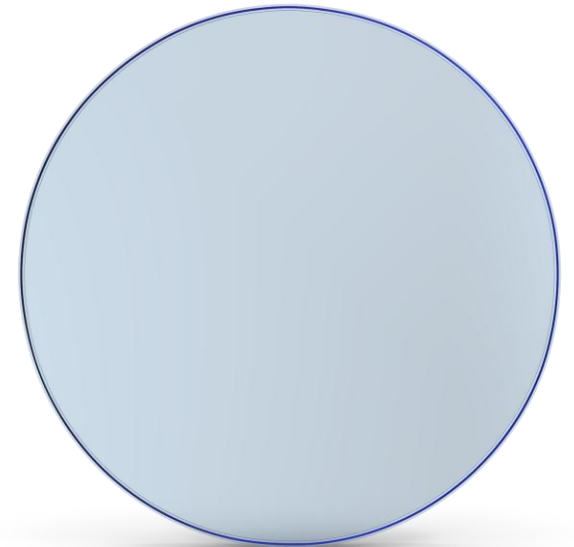
What has happened in the
past?

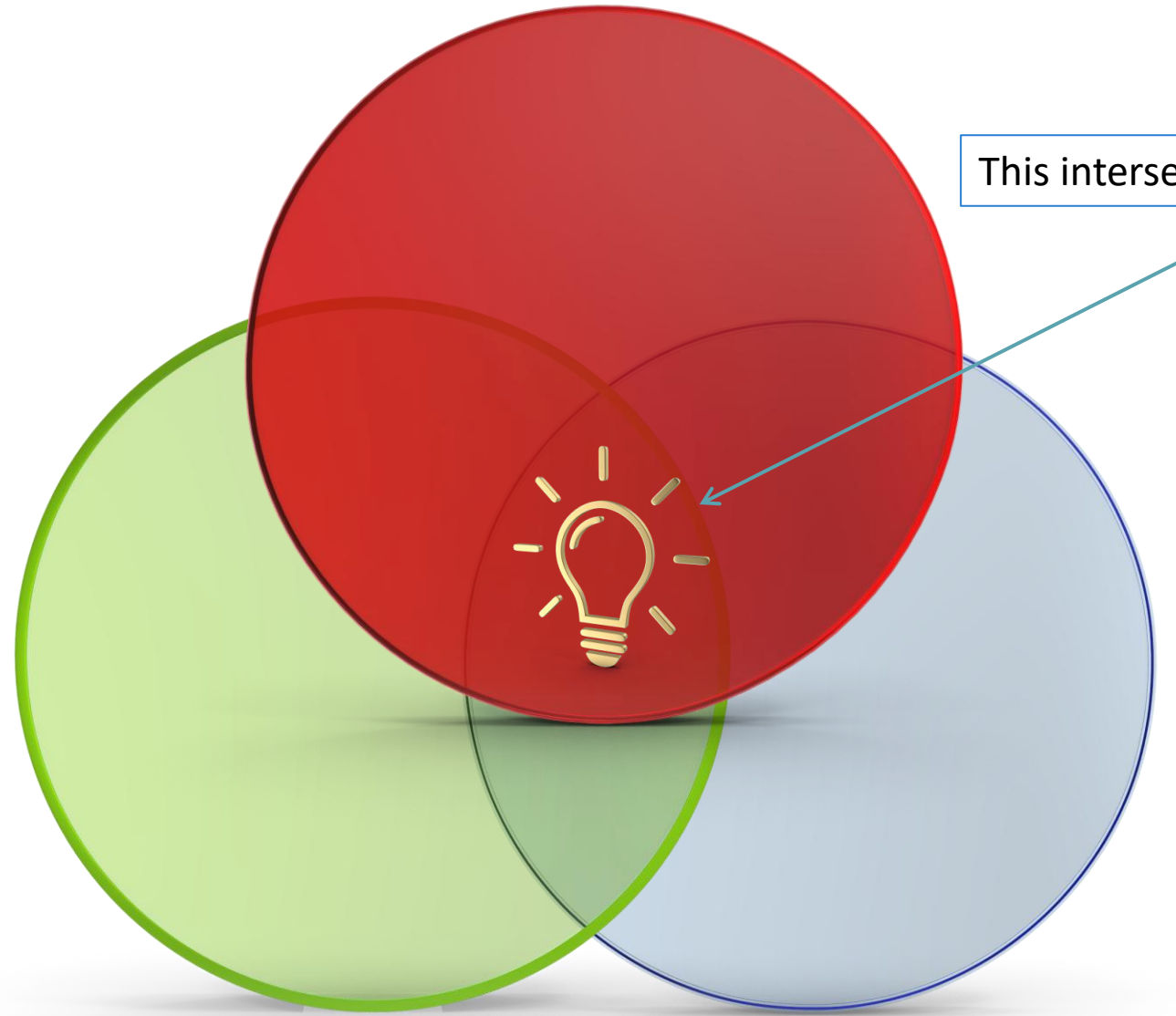


What is happening right now, in
this moment in time?



What could happen in the
immediate future?





This intersection is situational awareness

Situational Awareness

Understand your environment, it's elements, and how that environment might change with respect to time or other factors...and react appropriately.

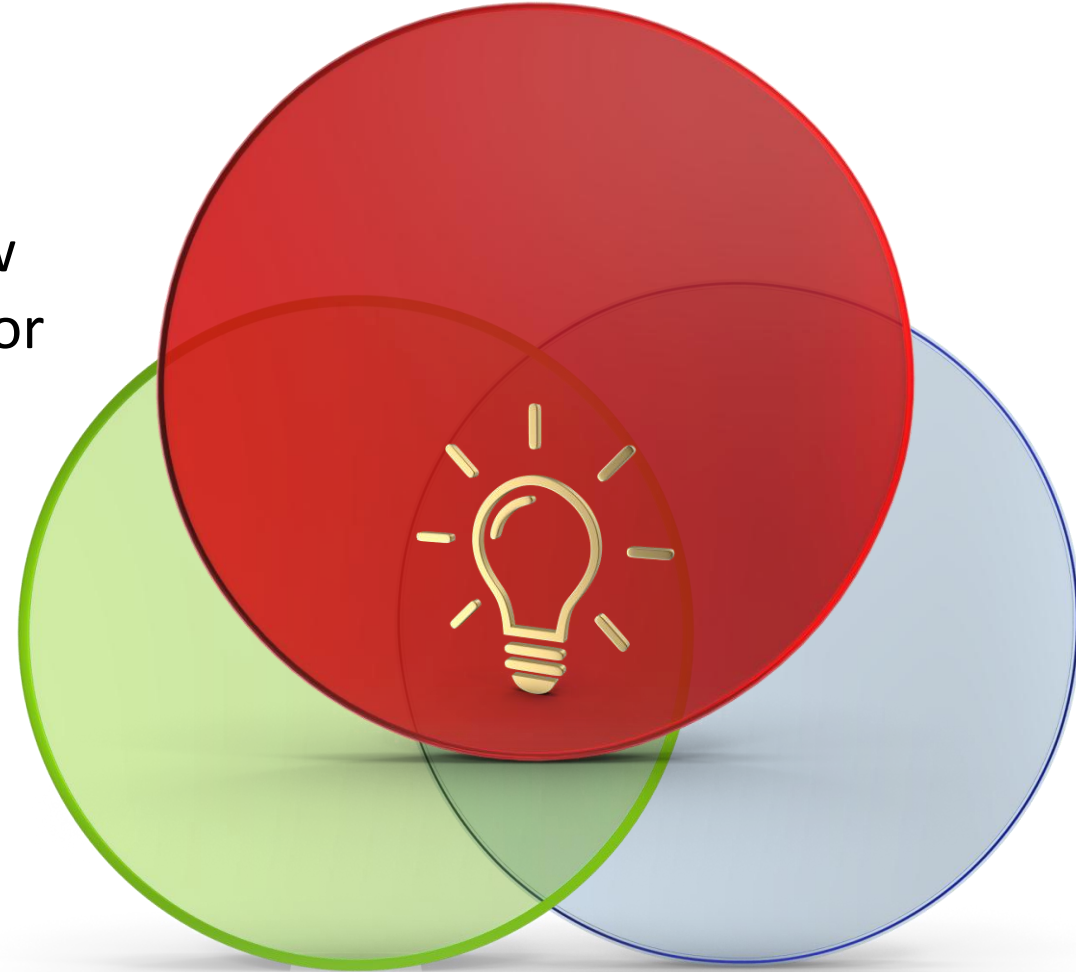
Think about Y.O.U.R. Safety

Yield to your situation

Observe your surroundings

Understand what's happening around you

React accordingly



What is Culture?

Merriam-Webster: The set of shared attitudes, values, goals, and practices that characterizes an institution or organization

AI what is culture: The shared set of learned behaviors, beliefs, values, customs, languages, and material objects that characterize a group of people and are passed down through generations

Social behaviors: The "social glue" that binds communities together through common habits, rituals, and communication styles

Knowledge: The information and capabilities that are passed down through generations

Values: The shared attitudes and goals that characterize a group

Beliefs: The ideas and convictions that are part of a group's culture

Culture is important because it helps define who we are and how we see the world. It's expressed in the ways we celebrate, remember the past, and imagine the future.



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SAFETY CULTURE

- Safety **is not** about more rules and regulations.
- Safety **is** about changing the behavior of an employee to create a culture of prevention.
- Safety **is** a strategic choice that owners make that produces profound bottom line profits.
- Is safety your Top Priority?
 - Priorities change
- Safety is a Core Value



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SAFETY CULTURE

WHAT IS THE BASIS OF A SAFETY MINDED CULTURE?

- Risk Awareness
- Involvement
- Commitment
- Intention
- Mindset
- “The way we do things around here”... “the _____ way”
- People + Process = Safety Culture
- This doesn’t mean that you will never again have a work-related accident in your area, it’s a personal belief system that says accidents are **NOT** a part of our production or logistics process.



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Foundation of a Safety Culture: Three T's



Treatment: Know more beyond the job they do



Transparency: Give them the respect to tell them the “why”



Trust: This is the core of any relationship

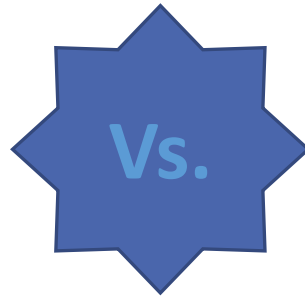


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Safety Minded Culture: What is the Mindset?

Traditional Responses | Old School

“I’m not in the Safety Department”
“Accidents are a part of doing business”
“Accidents will happen”
“You can’t prevent all accidents”
“See, I knew that was going to happen”



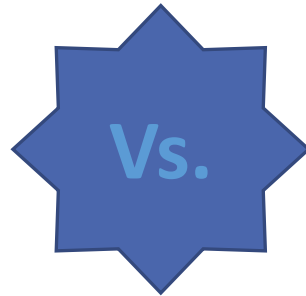
Safety Minded responses | new School

“Safety is a part of everyone’s job” - No Silos
“Accidents are unacceptable”
“We can predict and prevent all accidents”
“All accidents are preventable”
“Ok, so we’ve had an accident: what are we going to do to prevent a reoccurrence?”

What kind of leader do you want to be?

Boss (push)

- Drives team members
- Depends on Authority
- Inspires Fear
- Says “I”
- Assigns the Task
- Knows How It Is Done
- Places Blame
- Makes Work Drudgery
- Says “Go”



Leader (Pull)

- Coaches Team Members
- Relies on Good Will
- Inspires Enthusiasm
- Says “We”
- Sets the Pace
- Shows How It Is Done
- Accepts Blame
- Makes Work a Game
- Says “Let’s Go”

Where do Policies & Procedures fit in?

- Demonstrate that management is serious about the adherence to expected safety standards
- Explaining what is expected regarding safety-related behavior & actions
- Ensuring employees are treated fairly regarding safety-related issues & incidents
- Fostering trust between management & employees, which can further encourage adherence to the safety-management system
- Stating clearly that bias & favoritism is unacceptable in the workplace



Culture Tools & Considerations

- Training: Orientation/Onboarding/Review
- Look for teaching/coaching opportunities
- Peer Mentors - identify your leaders & use this resource
- Dress for success & safety
- **Employee Survey**
- **Family involvement**
- Promote Professional Pride
- Make it a BIG Deal!
- Post-Injury Call
- President / Mentor Call
- Cost of an Accident exercise
- Create an internal “safety brand”
- **Incentives/Recognition**: Production/Culture/Safety
- **Culture Contract/Safety Contract/Pledge**
- Eliminate Culture Killers
- Listen/Ask
- Make the hard decisions

What can you do?

- Consistently interact with employees on safe working behaviors.
- Look & Listen for unsafe conditions and improper work practices.
- Report accidents/injuries promptly – no matter how minor it seems.
- Respond quickly to safety issues, take safety very seriously.
- Be willing to take **responsibility** for your employees and yourself!
- Coach – provide leadership, walk the walk.
- Work with your employees. You are a TEAM.
- Make others aware of potential problems.

LISTEN



Claims Management – Best Practices

- Make EVERY claim a big deal - this impacts Safety Culture
- Report claims as soon as possible
- Investigate incident carefully
- Caring and Non-judgement
- Provide quick post injury response
- Communicate with the injured employee AND your adjuster
- Coach drivers to obtain photos (not just for MVAs)
- Supervisor Training
- Build strong relationships

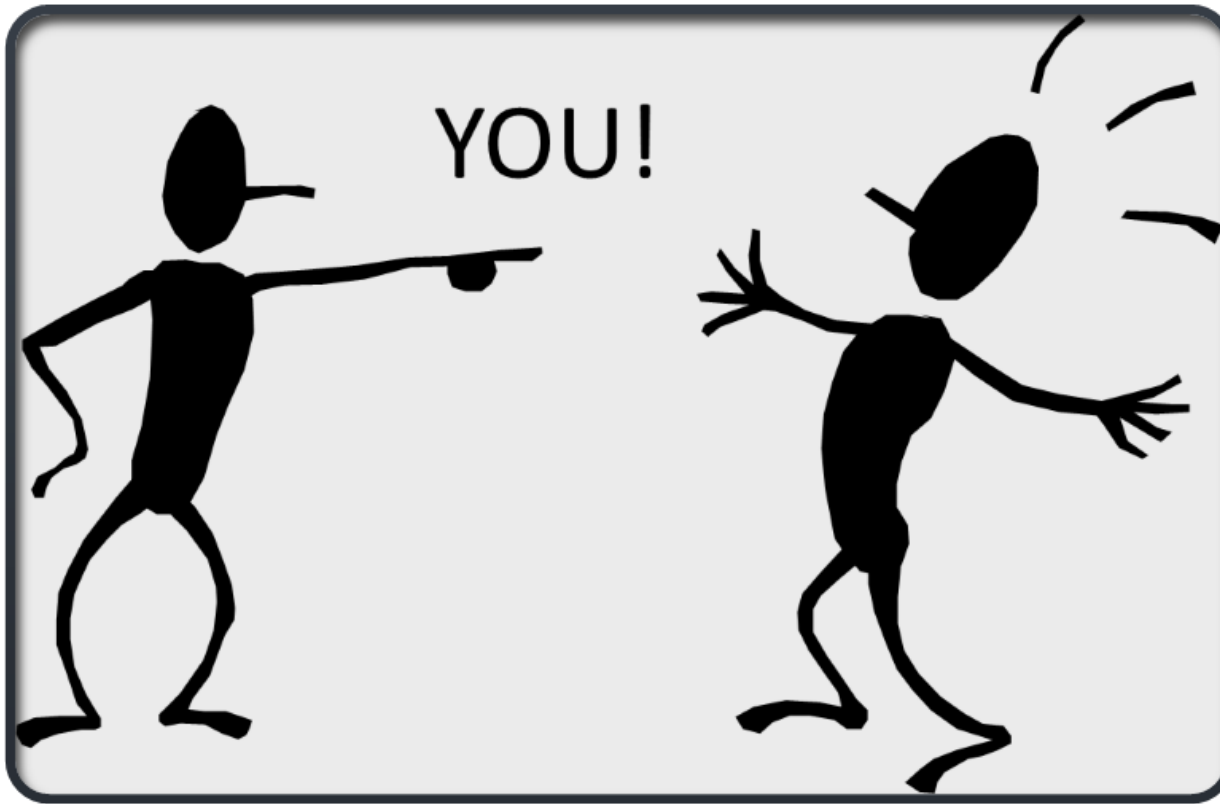
FINAL THOUGHTS

- A “SAFETY MINDED CULTURE” will never exist without top management’s commitment. Employees have the right to a safe workplace and injuries should not be a part of the job.
- EVERYONE at the company is responsible for safety!
- Safety is an INVESTMENT not an EXPENSE!
- Focus on unsafe behaviors, not just DOT/OSHA violations and implementing RM techniques. This will better ensure a culture of safety, lead to lower accidents/injuries, increase driver retention, as well as company profits.

It’s a WIN - WIN



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....WHO IS RESPONSIBLE FOR SAFETY?